

## **CLAIMS** *Your Egis/FIA Account Team Is Here To Help*



When a storm-related event occurs, we understand this can have a devastating impact on your organization and be disruptive in your ability to continue operations. Further, we understand the last thing you have time for is filing a claim for any property that may have been damaged.

You can be confident that your Egis/FIA account team is ready to assist you and get you back to business as usual and recover what was lost.

**Our professional Account Management & Claims team is committed to supporting you during this challenging time by reducing the administrative burden it can take to file a claim and speeding the time to recovery.**

Once you safely return to assess the damage, claims can be reported in a few easy steps:

You can report the claim directly through our Storm Center, or contact your Account Manager via phone or email. For your convenience, please find a list of contacts below.

Upon receiving notice, our claims professionals will notify the appropriate parties and contact you within 24 hours to answer any questions you may have about the claim and to schedule an on-site inspection.

### **Below are some helpful suggestions:**

- Please do everything you can to mitigate the damages (vendor references attached)
- Photograph and document all damages and debris
- You may begin the cleanup and make temporary repairs, but make sure to document the damages and track all expenses
- Do not discard any property until the adjuster has completed the on-site inspection



## ACCOUNT CONTACTS

*Email: [claims@egisadvisors.com](mailto:claims@egisadvisors.com) Fax: 561.409.2353*

### DEPARTMENT

### PHONE

### EMAIL

#### ACCOUNT MANAGERS - South Florida

Susan Newport (561) 717-2927 [snewport@egisadvisors.com](mailto:snewport@egisadvisors.com)

Michelle Thomas (561) 529-4614 [mthomas@egisadvisors.com](mailto:mthomas@egisadvisors.com)

#### ACCOUNT MANAGERS - Central / North Florida

Charisse Bitner (321) 320-7665 [cbitner@egisadvisors.com](mailto:cbitner@egisadvisors.com)

Kristina Rudez (407) 401-7171 [krudez@egisadvisors.com](mailto:krudez@egisadvisors.com)

#### CLAIMS COORDINATOR

Chandra Waters (321) 396-5974 [cwaters@egisadvisors.com](mailto:cwaters@egisadvisors.com)

*For additional information, please visit the **Egis Storm Center** at  
<http://www.egisadvisors.com/storm-center/>*

## STORM DAMAGE RESTORATION CONTACTS

### VENDOR

### WEB ADDRESS

### PHONE

**SIGNAL RESTORATION** [www.signalrestoration.com](http://www.signalrestoration.com) 800-533-9898

**BELFOR** [www.belfor.com/en/us](http://www.belfor.com/en/us) 800-856-3333

**BMS CAT** [www.bmscat.com/](http://www.bmscat.com/) 877-730-1948

**SERV PRO** [www.servpro.com/](http://www.servpro.com/) 1-800-SERVPRO  
1-800-737- 8776

**SERVICE MASTER RESTORE** [www.servicemasterrestore.com](http://www.servicemasterrestore.com) 855-646-8988